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United States  
81395-165  
Patents

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

IN RE APPLICATION

Serial Number:	09/624,239
Group Art Unit:	2114
Examiner:	Bryce P. Bonzo
Title:	METHOD, APPARATUS, COMPUTER- READABLE MEDIA AND USER INTERFACE FOR ANNUNICATING PROBLEMS IN A SYSTEM
Filing Date:	July 24, 2000
Inventors:	Tommaso D'Ippolito et al.
Agent's ref:	81395-165

November 3, 2004

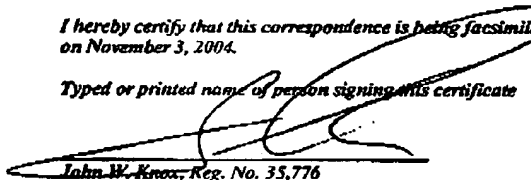
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*John W. Knox, Reg. No. 35,776*

RESPONSE

This is a response to the Office action dated June 3, 2004, the deadline for responding to which is **November 3, 2004**, with a two-month extension of time.

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this paper.

**Remarks/Arguments** begin on page 12 of this paper.

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Page 1 of: 23  
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From: John W. Knox  
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Date: November 3, 2004

Reply to Vancouver file no.: 81395-165

Time:

Re: United States Patent Application No. 09/624,239  
Title: METHOD, APPARATUS, COMPUTER-READABLE  
MEDIA AND USER INTERFACE FOR ANNUNCIATING  
PROBLEMS IN A SYSTEM  
Art Unit: 2114  
Examiner: Bryce P. Bonzo  
Applicant: Tommaso D'Ippolito et al.

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